



Coast Guard Mutual Assistance has electronic payments, via Zelle

Member must have a bank that accepts Zelle transfer

- If your email is already enrolled with Zelle at www.zellepay.com, provide that email address for electronic disbursement
- After application is processed and approved, the money transfer will be initiated by the end of each business day no later than 5:00 pm EST
- If this is your first time receiving funds from CGMA using your current email address, you will receive an email with instructions on how to claim funds
 - Check your spam folder if you do not see the email in your inbox
 - You must follow instructions in that email in order to receive the funds
- If you don't respond to that email, you will get reminders. After 14 days, the money will be returned to CGMA. Follow up with your CGMA Representative for alternate payment options
- Double check if the CORRECT email address is provided
- Do NOT use uscg.mil email address for disbursement

Do NOT request an electronic payment if you:

- Don't have a bank account
- Have a negative balance in your bank account
- Have used your email with an old bank account

