



COO NOTE 30 – 230605

Assistance for Members

Seeking Credentials Using CG COOL

05 June 2023

Coast Guard Mutual Assistance is offering support for CG COOL, specifically for members seeking credentials.

To help alleviate the upfront costs associated with pursuing credentials, CGMA is offering loans of up to \$4,500.00. These loans can be used to cover expenses such as training courses, books, study guides, exam preparation materials, exam fees, maintenance fees, renewal fees, and membership dues which lead to a credential. Loans will not be provided to cover travel or lodging costs related to training courses or exams.

CG COOL, or Credentialing Opportunities On-Line, is a program that provides Coast Guard members with information and resources to help them pursue civilian certifications and licenses relevant to their military occupation. Eligible members can access information on a wide range of credentials across various industries, including aviation, engineering, healthcare, maritime, and more. By obtaining civilian certifications and licenses, members can enhance their professional qualifications and improve their career prospects both within and outside the military. For more information about CG COOL, visit <https://www.cool.osd.mil/uscg/index.html>

Eligibility: Active-duty service members, civilian employees, and members of the Selected Reserves (SELRES) of the Coast Guard are eligible to apply.

Required Documentation for Assistance:

1. Application form - CGMA-05 Application for Assistance
2. Approved Credentialing Application form

Please use program code “COOLLoan” in NetForum.

Questions about this program should be sent to Mrs. Jing Patton, Operations Support Manager, at Jing.Patton@cgmahq.org.

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Coast Guard Mutual Assistance